



NATIONAL ENERGY ASSISTANCE DIRECTORS ASSOCIATION

ANNUAL MEETING

June 12-13, 2023

Sheraton San Diego

1380 Harbor Island Drive, San Diego, CA 92101

**Monday, June 12, 2023**

**Room: Coral 3,4, & 5**

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| 8:00 a.m. – 9:00 a.m.   | Continental Breakfast  |
| 9:00 a.m. – 9:15 a.m.   | <b><u>Welcome and Introductions</u></b><br><b>Barb Klug</b> , Chair  |
| 9:15 a.m. – 9:45 a.m.   | <b><u>Washington Update/Appropriations Issues</u></b><br>Outlook for LIHEAP & LIHWAP, program priorities and preparing for lower funding.<br><b>Mark Wolfe</b><br><b>Jeff Genzer</b>   |
| 9:45 a.m. – 10:30 a.m.  | <b><u>The Changing Landscape of Energy Affordability</u></b><br>As customers face an increased need for year round assistance, the framework for energy assistance and addressing energy policy need to adapt as well.<br><b>Mark Wolfe</b>  |
| 10:30 a.m. – 11:00 a.m. | Break  |
| 11:00 a.m. – 11:30 a.m. | <b><u>NEADA Media Project</u></b><br>NEADA launched a focused media outreach project at the beginning of the pandemic to support additional funding for LIHEAP. Watch a video of recent clips from the campaign and learn about next steps.<br><b>Adrian Connor/Mark Wolfe</b>   |
| 11:30 a.m. – 12:15 p.m. | <b><u>The Debt Ceiling Deal and FY 2024 – What Does It All Mean?</u></b><br>With the ink still wet on the debt ceiling deal, much is uncertain about the effect it will have on important federal programs. Learn from experts what we know about the deal, what we do not know, and what lies ahead.<br><b>Ellen Nissenbaum</b> , Senior Vice President for Government Affairs,<br>Center on Budget and Policy Priorities<br><b>David Reich</b> , Senior Fellow, Center on Budget and Policy Priorities |



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**Monday, June 12, 2023 (Continued)**

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|------------------------|--|
| 12:15 p.m. – 1:15 p.m. | Working Lunch<br>State Updates   |
| 1:15 p.m. – 2:00 p.m.  | <b><u>Performance Measures Implementation Work Group Roundtable</u></b><br>“What training do you wish you had when you were starting out in LIHEAP? What training would be most valuable for you right now?”   |
| 2:00 p.m. – 2:45 p.m.  | <b><u>Utility Deregulation: Consequences for LIHEAP Customers</u></b><br>A number of states have deregulated utility markets that allow third party energy providers to offer energy supply. A recent report out of MA highlights that these companies are using deceptive practices to sign up customers.<br><b>Bill Malcolm, AARP</b><br><b>Jennifer Bosco, National Consumer Law Center</b> |
| 2:45 p.m. – 3:15 p.m.  | Break  |
| 3:15 p.m. – 4:00 p.m.  | <b><u>Water Program Update &amp; Closeout</u></b><br>Discussion about the closeout of LIHWAP, the future of water assistance, and what NEADA’s role should be.   |
| 4:00 p.m. – 4:45 p.m.  | <b><u>Update from Federal Partners</u></b><br>Representatives from the U.S. Department of Health and Human Services, Office of Community Service, will join us to provide an update on federal initiatives and priorities.   |
| 5:15 p.m. – 6:45 p.m.  | NEADA Reception<br>Marisol Room  |



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## **Tuesday, June 13, 2023**

### **Room: Osprey**

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|--------------------------|---|
| 8:00 a.m. – 9:00 a.m.    | Continental Breakfast   |
| 9:00 a.m. – 9:30 a.m.    | <b><u>NEADA Business Meeting</u></b> <ol style="list-style-type: none"><li>1) Results of Board Elections</li><li>2) NEADA policies</li><li>3) Trainings &amp; Meetings</li><li>4) Direction of NEADA projects</li></ol>   |
| 9:30 a.m. – 10:45 a.m.   | <b><u>Roundtable Discussion – Database Systems</u></b> <p>Increased data collection and analysis requirements mean states need database systems that can keep up. Discuss what works, and doesn't work, about states' current database systems.</p>   |
| 10:45 a.m. – 11:00 a.m.  | Break   |
| 11:00 a.m. to 12:00 p.m. | <b><u>Roundtable Discussions:</u></b> <ul style="list-style-type: none"><li>- LIHEAP Demographic Data</li><li>- Vendor Monitoring</li><li>- Lessons from LIHWAP</li></ul>   |
| 12:00 p.m. – 1:30 p.m.   | Working Lunch   |
| 1:30 p.m. – 2:15 p.m.    | <b><u>State Disconnection Policies &amp; Consumer Protections</u></b> <p>Utility disconnection protections vary widely between states and are uneven between winter and summer. A recent analysis of these rules takes a deep dive in the differences and inequities between states.</p> <p><b>Karen Lusson, National Consumer Law Center</b></p> |
| 2:15 p.m. – 4:00 p.m.    | <b><u>Peer Exchange</u></b>   |